Oracle Banking Digital Experience

Islamic Banking – Corporate Term Deposit
User Manual
Release 19.1.0.0.0

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ORACLE®

Islamic Banking – Corporate Term Deposit User Manual

May 2019

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1. Preface

1.1 Intended Audience

This document is intended for the following audience*:*

- Partners

1.2 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

1.3 Access to Oracle Support

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http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit

http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired*.*

1.4 Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the User Manual.

Introduction provides brief information on the overall functionality covered in the User Manual.

The subsequent chapters provide information on transactions covered in the User Manual.

Each transaction is explained in the following manner:

- Introduction to the transaction
- Screenshots of the transaction
- The images of screens used in this user manual are for illustrative purpose only, to provide improved understanding of the functionality; actual screens that appear in the application may vary based on selected browser, theme, and mobile devices.
- Procedure containing steps to complete the transaction- The mandatory and conditional fields of the transaction are explained in the procedure.

If a transaction contains multiple procedures, each procedure is explained. If some functionality is present in many transactions, this functionality is explained separately.

1.5 Related Information Sources

For more information on Oracle Banking Digital Experience Release 19.1.0.0.0, refer to the following documents:

- Oracle Banking Digital Experience Licensing Guide
- Oracle Banking Digital Experience Installation Manuals

2. Transaction Host Integration Matrix

Legends

NH	No Host Interface Required.
✓	Pre integrated Host interface available.
✗	Pre integrated Host interface not available.

Sr No	Transaction / Function Name	Oracle FLEXCUBE Core Banking 11.7.0.0.0	Oracle FLEXCUBE Universal Banking 14.2.0.0.0	Oracle FLEXCUBE Universal Banking 14.3.0.0.0
1	Financial Overview	✗	✔	✔
2	New Deposit (Single holder)	✗	✔	✔
3	New Deposit (Maturity Instruction)-			
	New Deposit (Maturity Instruction)-Close on maturity	✗	✔	✔
	New Deposit (Maturity Instruction)-Renew profit and Principal	✗	✔	✔
	New Deposit (Maturity Instruction)-Renew Principal and Pay Out the profit	✗	✔	✔
	New Deposit (Maturity Instruction)-Renew Special Amount and Pay Out the remaining amount	✗	✔	✔
	Calculate Maturity	✗	✗	✗
4	New Deposit (Payout Instruction)			
	New Deposit (Payout Instruction)-Pay to own account	✗	✔	✔
	New Deposit (Payout Instruction)-Pay to internal account	✗	✔	✔
	New Deposit (Payout Instruction)-Pay to domestic bank account	✗	✗	✗

Sr No	Transaction / Function Name	Oracle FLEXCUBE Core Banking 11.7.0.0.0	Oracle FLEXCUBE Universal Banking 14.2.0.0.0	Oracle FLEXCUBE Universal Banking 14.3.0.0.0
	New Deposit (Payout Instruction) – Pay To International Bank Account	✖	✖	✖
5	Deposit Details	✖	✔	✔
6	Deposit Details - Nickname updation	NH	NH	NH
7	Edit Maturity Instruction			
	Edit Maturity Instruction-Close on maturity	✖	✔	✔
	Edit Maturity Instruction-Renew Profit And Principal	✖	✔	✔
	Edit Maturity Instruction-Renew Principal and Pay Out the Profit	✖	✔	✔
	Edit Maturity Instruction-Renew Special Amount and Pay Out the remaining amount	✖	✔	✔
8	Redemption to own account	✖	✔	✔
9	Redemption to internal account	✖	✔	✔
10	Redemption to domestic account	✖	✖	✖
11	Redemption to International Account	✖	✖	✖
12	View Statement	✖	✔	✔
	View Statement - Request Statement	✖	✔	✔
	View Statement - Pre-generated Statement	✖	✔	✔
13	Request Statement	✖	✔	✔
14	Top-Up	✖	✖	✖
15	Deposit Calculator	NH	NH	NH

3. Introduction

Islamic Banking is a Banking system that is based on the principles of sharia (Islamic law) and guided by the Islamic economics. The Shariah Laws provide guidance on each and every aspect of human life, and the laws which govern and guide financial and commercial transactions define Islamic Banking activities.

Although Islamic banking may seem similar to conventional banking, the two differ conceptually. One key difference is that in conventional banking, banks earn their money by charging interest and fees for services, whereas in Islamic banking, banks earn their money by profit and loss sharing, leasing, charging fees for services rendered, etc.

The OBDX corporate banking modules cater to Islamic accounts as well. Users of an Islamic bank, can view the account details, transfer money, make payments, request for cheque books, etc. using the portal.

The labels on the different pages / screens, for Islamic accounts, reflect the nomenclature as per and in accordance with the Islamic Banking requirements.

Home

4. Term Deposit

As the name suggests, a Term Deposit is a deposit held at a bank for a fixed term, generally ranging from a few days to a few years. Islamic Term deposit account offers a competitive return that varies according to the investment period that customer selects. Islamic Term deposits solutions offers the customers their returns based on the principle of profit-sharing.

Customers opt to invest in term deposits as they are a safe and secure mode of investment and yield higher returns than regular checking or savings accounts.

Pre-requisites

- Transaction access is provided to corporate customers
- Islamic Term Deposit accounts are maintained in the core banking system under a party ID mapped to the customer

Features Supported In the Application

The Corporate Islamic Term Deposit module of the application supports the following features:

- View Term Deposit Details
- Edit Maturity Instructions
- Redemption
- Request Statement
- New Term Deposit
- View Closed Deposits

5.   Term Deposit Widget - Overview

The corporate overview/dashboard page displays an overview of the customer's holdings with the bank as well as links to various transactions offered to the customer. 'My Accounts' widget displays the customer's holdings in each account type such as Current and Savings Accounts, Term Deposits, Loans and finances and Credit Cards. On clicking on any account type record, the widget displaying details specific to that account type is displayed. One such widget is the Term Deposits widget, which is displayed on selection of account type, 'Term Deposits' under the My Accounts widget.

The term deposits widget displays basic details of each deposit such as the deposit account number and name of the primary account holder, amount of deposit, profit rate applicable as well as maturity date of each deposit. Additionally, if the customer holds both Islamic and Conventional term deposits, the deposit type (Islamic or Conventional) is defined against each deposit. On selecting any term deposit from this widget, the customer is provided with the options to view further details, view statement, or redeem the deposit. By default, this widget displays the customer's active term deposits. Whereas a customer can opt to view the closed deposits on this widget by selecting the provided option. The total number of active or closed term deposit accounts (depending on which are being viewed) is also displayed on the widget.

In addition to displaying records of the customer's deposits, this widget also displays options by which the customer can open a new deposit or view the deposit calculator.

Dashboard Overview

Term Deposits Widget Overview

The term deposits widget features the following with the total number of accounts and net balance:

TD Accounts Summary

This section on the term deposit overview screen displays the summary of the accounts, which consists of party name, deposit number, profit rate, maturity date, and principal balance available in each of the account. The user can download this information, for future reference.

Quick Links

It provides the facility for users to access all the important features like:

- New Deposit
- Redemption
- Edit Maturity Instructions
- Request Statement

Deposit Calculator

By clicking on this option, the customer is able to navigate to the term deposit calculator page.

Note: This Term Deposit calculator is available only for conventional term deposit calculations.

[Home](#)

6.   New Deposit

New Deposit page enables the customer to apply for a new term deposit. All the term deposit offerings of the bank are available for selection on this page. The customer can select any product offer in order to apply for a term deposit of choice. While applying for a term deposit, the customer is required to identify the amount for which the deposit is to be opened, the tenure i.e. the term of the deposit and the holding pattern i.e. single. Additionally, the customer is also required to define maturity instructions and also to select the current or savings account from which funds are to be debited in order to fund the deposit.

How to reach here:

Dashboard > My Accounts > Term deposits > New Deposit
OR

Toggle Menu > Accounts > Term Deposits > New Deposit

New Deposit

Field Description

Field Name	Description
Holding Details	
Primary Account Holder	Select the corporate name from the list.
Deposit Details	
Source Account	The customer is required to select the current or savings account to be debited with the deposit amount.
	All the active current and savings accounts of the customer are displayed along with nicknames, if defined.
Balance	On selection of a term deposit account in the **Source Account** field, the current balance of the specific account is displayed against the field.
Select Product	All the term deposit products available for application will be listed down.
Currency	Currency of the deposit.
	If the deposit product supports only a single currency this field is displayed as a label (instead of a list for selection).
Deposit Amount	The customer is required to define the currency and amount in which the deposit is to be opened.
Current Exchange Rate	Displays the current exchange rate.
	Note: This is displayed only for cross currency deposits.
Current Exchange Amount	Displays the current exchange amount.
Amount	The customer is required to specify the amount for which the deposit is to be opened.
Amount Range	The minimum and maximum amounts for which a deposit can be opened are displayed against the amount field once the customer selects a particular deposit product in the **Select Product** field.
Deposit Tenure	The customer can specify the tenure of the deposit in terms of a period i.e. years/ months/ days or by selecting a specific date on which the deposit should mature.
	The options are:
	• Tenure
	• Date

Field Name	Description
Years	The customer can identify the deposit tenure in years.
	This field is enabled if the customer selects the **Tenure** option in the **Deposit Tenure** field.
Months	The customer can identify the deposit tenure in months.
	This field is displayed if the customer selects the **Tenure** option in the **Deposit Tenure** field.
Days	The customer can identify the deposit tenure in days.
	This field is displayed if the customer selects the **Tenure** option from the **Deposit Tenure** field.
Date	The customer can define the deposit tenure by selecting a date on which the deposit should mature.
	This field is displayed if the customer selects the **Date** option from the **Deposit Tenure** field.
Deposit Period Range	The minimum and maximum period within which the deposit account can be opened is displayed against the deposit tenure field once the customer selects a deposit product in the **Select Product** field.
Maturity Details	
Maturity Instructions	Maturity instructions to be set by the customer for the deposit account. The options available are dependent on the deposit product selected.
	The options can be:
	• Close on maturity (No Rollover)
	• Renew Profit And Principal
	• Renew Principal and Pay Out the Profit
	• Renew Special Amount and Pay Out the remaining amount
Rollover Amount	The amount to be rolled over.
	This field is displayed if the customer selects **Renew Special Amount and Payout the Remaining Amount** option from the **Maturity Instruction** list.

Field Name	Description
Pay To	This field is displayed if the customer has selected any maturity instruction that involves any part of the deposit amount to be paid out at the time of maturity.
	The customer is required to select the mode through which the amount to be paid out is transferred.
	The options are:
	• Own accounts
	• Internal Bank Account
	• Domestic Bank Account
	• International Bank Account
	This field is not displayed, if the customer has selected **Renew Profit And Principal** option from the **Maturity Instructions** list.

Own Account

This section is displayed if the customer has selected the option **Own Account** in the **Pay To** field.

Transfer Account	The customer can select a current or savings account to which the funds will be transferred when the deposit matures. All the customer's current and savings accounts held with the bank will be listed down and available for selection.

The following fields are displayed once the customer has selected an account in the **Transfer Account** field.

Beneficiary Name	The name of the holder of the account selected in **Transfer Account**.
Bank Name	Name of the beneficiary bank.
Bank Address	Address of the beneficiary bank.
City	City of the beneficiary bank.

Internal Bank Account

This section is displayed if the customer has selected the option **Internal Account** in the **Pay To** field.

Account Number	The customer can identify a current or savings account of the bank to which the funds are to be transferred once the deposit matures.

Domestic Bank Account

This section is displayed if the customer has selected the option **Domestic Bank Account** in the **Pay To** field.

Field Name	Description
Account Number	The customer can identify a current or savings account to which the funds are to be transferred once the deposit matures.
Account Name	Name of the account holder who will be the beneficiary to whom funds will be transferred once the deposit matures.
Bank Code	The customer is required to identify the bank code in which the beneficiary account is held.
Look Up Bank Code	Search option to look for bank code of the destination account.

The following fields and values will be displayed once the customer has specified a bank code.

Bank Name	Name of the beneficiary bank.
Bank Address	Address of the beneficiary bank.
City	City of the beneficiary bank.

International Bank Account

This section is displayed if the customer has selected the option **International Bank Account** in the **Pay To** field.

Account Number	The customer can identify a current or savings account to which the funds are to be transferred once the deposit is redeemed.
Swift Code	The unique code used while international fund transactions.
Bank Code	The customer is required to identify the bank code in which the beneficiary account is held.
Look Up SWIFT Code	Search option to look for swift code of the destination account.
Beneficiary Name	Name of the account holder who will be the beneficiary to whom funds will be transferred once the deposit is redeemed.
Correspondence Charges	Correspondence charges of the redemption. The charges are borne by: - Beneficiary (BEN) - Remitter (REM) - Sharing

To open a new term deposit:

1. From the **Primary Account Holder** list, select the primary account holder.

2. From the **Source Account** list, select appropriate account to be debited with the term deposit installment amount.
   Displays the account balance details.

3. From the **Select Product** list, select the appropriate option.

4. From the **Currency** list, select the appropriate type of currency.

5. In the **Deposit Amount** field, enter the deposit amount.

6. In the **Deposit Tenure** field, click the appropriate button.

   a. If you select the **Tenure** option:

      i. In the **Years**, **Months** and **Days** field enter the appropriate values.

   b. If you option the **Date** option:

      ii. From the **Date** list, select the appropriate date.

7. To view the revised details after maturity, click the **Calculate Maturity** link.

Note: Click **Reset** to clear the calculated details.

8. From the **Maturity Instructions** list, select the appropriate option.

9. From the **Pay To** list, select an appropriate mode through which the amount to be paid out is transferred at the time of maturity.

   a. If you select **Internal Account** option in **Pay To** field;

      i. In the **Account Number** list, enter an appropriate account for maturity proceeds.

   b. If you select **Domestic Bank Account** option in **Pay To** field;

      i. In the **Account Number** field, enter an appropriate account for maturity proceeds.

      ii. In the **Account Name** field, enter the name of the account holder who will be the beneficiary to whom funds will be transferred once the deposit matures.

      iii. In the **Bank Code** field, enter the bank code in which the beneficiary account is held. or select it from the look up.

      iv. Click **Submit** to verify and fetch bank details based on Bank Code (BIC).

   c. If you select **Own Account** option in **Pay To** field;

      i. From the **Transfer Account** list, select an appropriate current and savings account for maturity proceeds.
         The beneficiary name and its bank details appears.

   d. If you select **International Bank Account** option in **Pay To** field;

      i. In the **Account Number** field, enter an appropriate account for maturity proceeds.

      ii. In the **SWIFT Code** field, enter the swift code details for maturity proceeds select it from the look up.

      iii. In the **Beneficiary Name** field enter the name of the beneficiary.

      iv. From the **Correspondence Charges** list, select the appropriate option.

10. Click **Create**.
    The **Deposit Details, Maturity Details,** and **Nomination Details** appears.
    OR
    Click **Back** to navigate back to previous screen.

11. The **Review** screen is displayed. Verify the details and click **Confirm**.
OR
Click **Cancel** to cancel the transaction.
OR
Click **Back** to navigate to the previous screen.

12. The confirm screen is displayed with a success message along with the reference number.
Click **Go To Dashboard** link to navigate to back to the Dashboard.
OR
Click **Go To Account Details** link to view the deposit details.

7. Deposit Details

The deposit details page displays details of a specific term deposit of the customer. Details such as holding pattern and names of account holders, the current status of the deposit, the profit rate applicable and the deposit amounts and dates, are displayed.

The customer can also perform the following activities on the specific deposit account from this page;

- Redeem term deposit
- Edit Maturity Instructions
- View Statement
- Request Statement

How to reach here:

Dashboard > My Accounts > Term Deposit > More Information > Deposit Details

Deposit Details
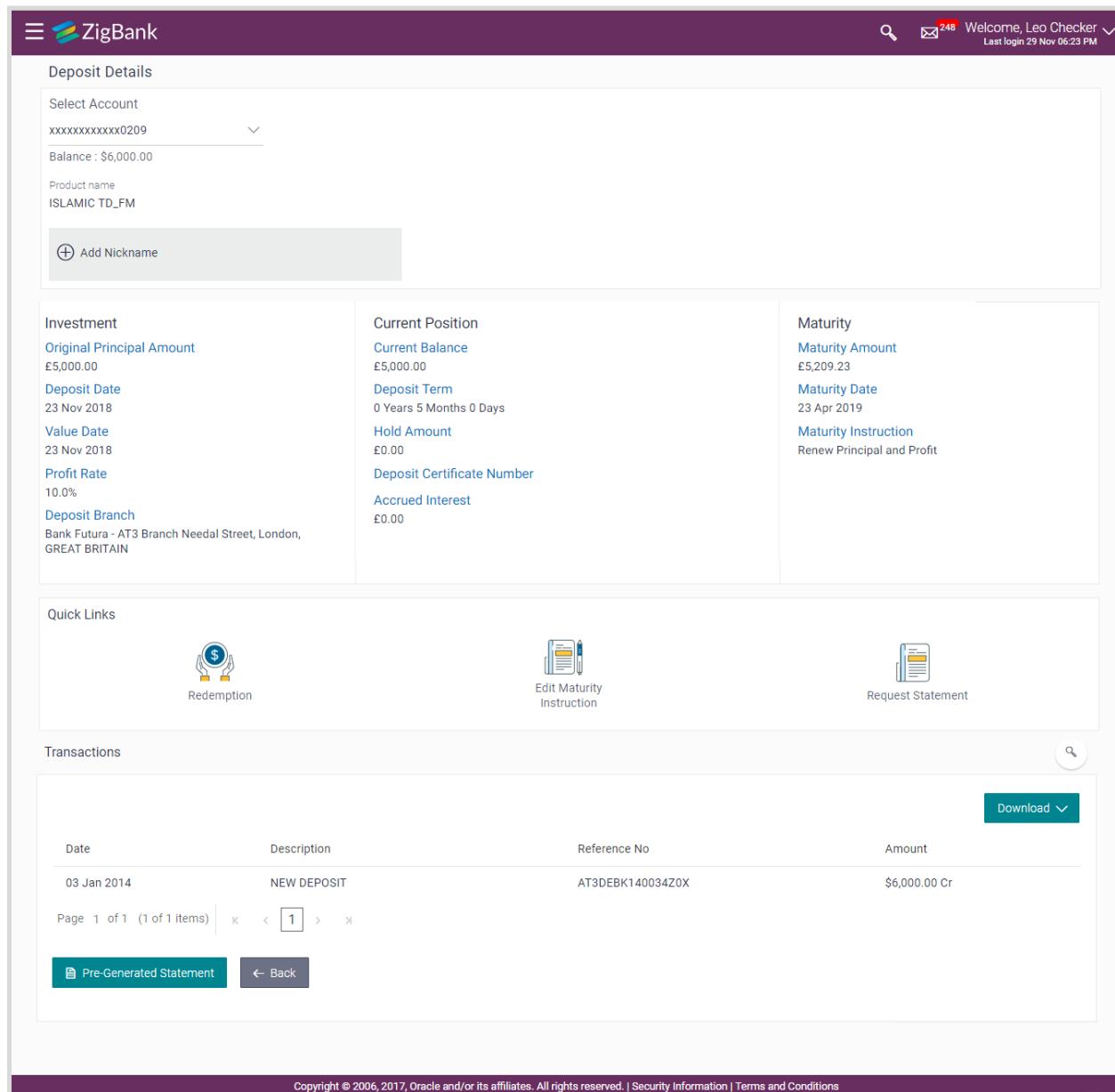
Field Description

Field Name	Description
Select Account	Term deposit account number in masked format along with the account nickname.
Balance	Available balance in the account.
Product Name	Name of the product under which TD was opened

Field Name	Description
Add Nick Name	Click ⊕ Add Nickname, to add nickname, for more information refer Add Nickname.
Investment	
Original Principal Amount	The amount for which the deposit was opened.
Deposit Date	Date on which the amount is deposited for initiation of deposit.
Value Date	Value date of the deposit as maintained by the bank.
Profit Rate	The rate of profit applicable on the term deposit.
Deposit Branch	Details of the branch at which the deposit account is held.
Current Position	
Current Balance	This shows the current balance in the account.
Deposit Term	Term of deposit in years, months and days for the respective product (as maintained by the bank).
Hold Amount	Any amount kept as lien or marked for hold is displayed here.
Deposit Certificate Number	Displays the deposit certificate number.
Accrued Interest	Displays the accrued interest in the deposit till date.
Maturity Details	
Maturity Amount	This shows the value of TD once it will be matured.
Maturity Date	The date on which the term deposit will mature.
Maturity Instructions	Maturity instructions set by the user for the specific term deposit at the time of opening the deposit. The options can be: • Close on Maturity (No Rollover) • Renew Principal and Profit • Renew Principal and Pay Out the Profit • Renew Special Amount and Pay Out the remaining amount

Field Name	Description
Special Amount	Special amount to be rolled over. This field appears if maturity instructions are **Renew Special Amount and Payout the Remaining Amount**.
Pay to	The account number in masked format to which the deposit amount will be transferred at the time of maturity along with the account type is displayed. This field is not applicable, if maturity instructions are **Renew Principal and Profit**.

You can also preform following actions:

• Add account nickname/ modify/ delete nickname, for more information on Account Nickname, refer Add Nickname.

Home

8. Edit Maturity Instruction

At any point in time, a customer may want to change the maturity instruction set for a term deposit. The Edit Maturity Instruction feature enables a customer to change the maturity instruction that was set at the time the deposit was being opened.

How to reach here:

Dashboard > My Accounts > Term Deposits > Deposit Details > Edit

OR

Toggle Menu > Accounts > Term Deposits > Edit Maturity Instruction

Edit Maturity Instruction

Field Description

Field Name	Description
Select Account	Account number along with the account nickname of the term deposit in the masked format. For more information on Account Nickname, refer Account Nickname.
Balance	Displays the current balance of the TD account.

Field Name	Description
Maturity Instruction	The maturity instructions set at the time of opening the deposit account will be displayed by default. The customer will be able to change these instructions are required. The options can be: • Close on Maturity (No Rollover) • Renew Profit and Principal • Renew Principal and Pay Out the Profit • Renew Special Amount and Pay Out the remaining amount
Roll over Amount	Special amount be rolled over. This field appears if you select **Renew Special Amount and Pay Out the Remaining Amount** option from the **Maturity Instruction** list.
Pay To	Account transfer options. The options are: • Own accounts • Internal Account • Domestic Bank Account • International Bank Account This field does not appear, if you select **Renew Principal and Profit** option from the **Maturity Instructions** list.

Own Account

This section is displayed if the option **Own Account** has been selected in the **Pay To** field.

Transfer Account	The account number along with the account nickname to which the funds are to be transferred.

The following fields are displayed once the customer has selected an account in the **Transfer Account** field.

Beneficiary Name	The name of the holder of the account selected in **Transfer Account**.
Bank Name	Name of the beneficiary bank.
Bank Address	Address of the beneficiary bank.
City	City of the beneficiary bank.

Internal Bank Account

This section is displayed if the customer has selected the option **Internal Account** in the **Pay To** field.

Field Name	Description
Account Number	The customer can identify a current or savings account of the bank to which the funds are to be transferred once the deposit matures.

Domestic Bank Account

This section is displayed if the customer has selected the option **Domestic Bank Account** in the **Pay To** field.

Field Name	Description
Account Number	The customer can identify a current or savings account to which the funds are to be transferred.
Account Name	Name of the account holder who will be the beneficiary to whom funds will be transferred.
Bank Code	The customer is required to identify the bank code in which the beneficiary account is held.
Look Up Bank Code	Search option to look for bank code of the destination account.

To edit the maturity details:

1. From the **Maturity Instructions** list, select the appropriate option, if you select **Close on Maturity (No Rollover)** or **Renew Principal and Pay Out the Profit** option:

    a. From the **Pay To** list, select the appropriate option, if you select **Own Account** option:

        i. From the **Transfer Account** list, select the appropriate option.

    b. If you select **Internal Bank Account** option:

        i. In the **Account Number** field, enter the account number of the beneficiary.

    c. If you select **Domestic Bank Account** option:

        i. In the **Account Number** field, enter the account number of the beneficiary.

        ii. In the **Account Name** field, enter the account name of the beneficiary.

        iii. In the **Bank Code** field, enter the bank code and click **Submit**.
    OR
    From the **Look up Bank Code** link, select the appropriate bank code.

        iv. The beneficiary name and its bank details appears.

    d. If you select **International Bank Account** option in **Pay To** field;

        i. In the **Account Number** field, enter an appropriate account for maturity proceeds.

        ii. In the **SWIFT Code** field, enter the swift code details for maturity proceeds select it from the look up.

        iii. In the **Beneficiary Name** field enter the name of the beneficiary.

        iv. From the **Correspondence Charges** list, select the appropriate option.

2. If you select **Renew Special Amount and Payout the Remaining Amount** option from the **Maturity Instruction** list.

3. In the **Roll Over Amount** field, enter the amount.

    a. Repeat steps 1, a to c.

4. To save the changes, click **Save**.
    OR
    Click **Back** to navigate to previous screen.
    OR
    Click **Cancel** to cancel the transaction.

5. The **Review** screen appears. Verify the details and click **Confirm**.
    OR
    Click **Cancel** to cancel the transaction.

6. The success message appears.
    Click **Go to Dashboard** , link to navigate to the dashboard.
    OR
    Click **Go To Account Details** link to view the deposit details.

9. Redemption

In times of financial emergencies, the primary source of funds for most people is their savings and investments. The facility to liquidate funds becomes imperative in such cases. The redeem term deposit feature enables customers to quickly liquidate their term deposits in any such situations.

Using this option, the customer can redeem either the entire amount or partial amount of a term deposit.

Customers can choose to payout the funds from a deposit through any of the following methods:

- Own Account
- Internal Account

How to reach here:

Dashboard > My Accounts > Term Deposits > Redemption

OR

Toggle Menu > Accounts > Term Deposits > Redemption

Redemption

Field Description

Field Name	Description
Redemption Details	
Select Account	Account number along with the account nickname of the term deposit for which redemption is to be done.
Balance	This field displays the balance amount in the account.
Redeemable Amount	Total amount of the deposit that can be redeemed.
Redemption Type	The customer can select whether redemption is to be partial of full. The options are: - Partial - Full
Redemption Amount	Amount along with the currency to be redeemed in case of partial redemption. This field appear, if you select the **Partial** option in the **Redemption Type** field.
Charges/ Penalty	Any charges or penalty, if applicable, will be displayed.
Final Redemption Amount	Final redeemable amount after redemption (i.e. value after deducting any penalty charges if applicable).
Payout Details	
Pay To	Account transfer options. The options are: - Own accounts - Internal Bank Account This field does not appear, if you select **Renew Principal and Profit** option from the **Maturity Instructions** list.

Own Account

This section is displayed if the customer has selected the option **Own Account** in the **Pay To** field.

Transfer Account	The customer can select a current or savings account to which the funds will be transferred. All the customer's current and savings accounts held with the bank will be listed down and available for selection.

The following fields are displayed once the customer has selected an account in the **Transfer Account** field.

Field Name	Description
Beneficiary Name	The name of the holder of the account selected in **Transfer Account**.
Bank Name	Name of the beneficiary bank.
Bank Address	Address of the beneficiary bank.
City	City of the beneficiary bank.

Internal Account

This section is displayed if the customer has selected the option **Internal Account** in the **Pay To** field.

Account Number	Account Number to which the funds are to be transferred.
Branch	The list of branches of the home bank for selection.
Branch Address	The customer can identify a current or savings account of the bank to which the funds are to be transferred.

To redeem the term deposit:

1. From the **Redemption Type** list, select the appropriate option.

    a. If you select **Partial** option:

    i.   In the **Redemption Amount** field, enter the redemption amount.

    a. If you select **Full** option go to step 2.

2. From the **Pay To** list, select the appropriate option.

    a.   if you select **Own Account** option:

    i.   From the **Transfer Account** list, select the appropriate option.

    b. If you select **Internal Bank Account** option:

    ii.   In the **Account Number** field, enter the account number of the beneficiary.

3.   To redeem the deposit, click **Redeem**.
    OR
    Click **Back** to navigate to the previous screen.

4. The **Review** screen appears. Verify the details and click **Confirm**.
    OR
    Click **Back** to navigate to the previous screen.
    OR
    Click **Cancel** to cancel the transaction.

5. The success message appears.
    Click **Go to Dashboard**, link to navigate to the dashboard.
    OR
    Click **Go To Account Details** link to view the deposit details.

FAQs

1. **Can I redeem the term deposit before the maturity date?**

   Yes, it is possible to redeem the term deposit amount either partially or fully before the maturity date.

   Home

10. View Statement

Customers should be able to keep track of the transactions being performed on their accounts. The View Statement feature enables customers to view the details of all transactions performed in their deposit accounts. All the debit and credit entries along with each transaction amount and reference details are displayed.

Filters are provided for the customer to view transactions performed on the account within a certain period and also based on type of transaction i.e. whether the transaction was a debit, credit or both.

Additionally, customers can also download the account statement, and request for adhoc statements from this page.

How to reach here:

Dashboard > My Accounts > Term Deposits > View Statement

OR
Toggle Menu > Accounts > Term Deposits > View Statement

View Statement

Field Description

Field Name	Description
Account Number	The customer can select the deposit account number for which to view the account statement.
	If this screen is navigated to from the Term Deposits widget after having selected the View Statement option against a specific deposit account, that deposit account number is defaulted in this field.
Filter section	

Field Name	Description
Transaction Period	Filter to view the transactions of a specific period. The options are: • Current Period • Previous Month • Previous Quarter • Select Date Range
From / To	Facility to specify a date range so as to view the activity performed within the specified period. This field is displayed if the customer selects the **Select Date Range** option from the first filter.
Transaction Description	Filters to view the transactions based on description. The options are: • All • Debits Only • Credits Only
Statement Records	
Date	Date on which the activity was performed.
Description	Short description of the transaction.
Reference No	Reference number for the transaction.
Amount	Transaction amount along with the debit or credit indicator.

To view the statement:

1. From the **Account Number** list, select the appropriate deposit account for which you want to view the statement.

   This step is required only if this screen has been navigated to from the Toggle Menu.

2. To view the deposit statements within the specific period, select the appropriate option from the first filter.
   OR
   Click the other filter to view the transactions based on transaction type.

3. Click Apply Filter

   The statement based on the filter criteria defined is displayed.

10.1 E-statements

A customer might wish to receive regular e-statements at his email address instead of physical copies. In this case, the customer can select the option to subscribe for an e-statement. Once a request for an e-statement is made, the customer will begin to receive regular statements at his email address maintained with the bank.

How to reach here:

Dashboard > Toggle menu > Accounts > Term Deposits >View Statement > E-Statements

To subscribe to e-statements:

1. Click the **E-Statements** link to subscribe to e-statements.

E-statement
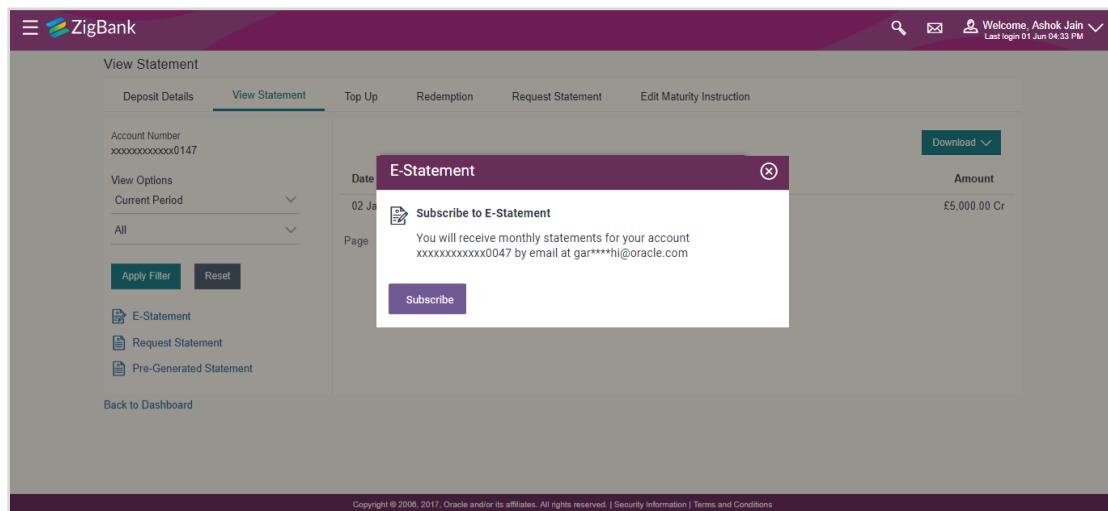
2.   The Pop-up Message appears. (Subscribe to E-Statement You will receive monthly statements for your account <Number in masked format> by email at <User's email address>)in masked format.

    c. Click **Subscribe** to opt for receiving monthly statements on your registered email address.

    d. The success message of request submission appears.

    e. Click **Go To Dashboard** to go to Dashboard screen.
       OR
       Click **Go To Account Details** to view the deposit details.

Note:
If the user has subscribed for the monthly statement;
(1) Click the **E-statements** link to unsubscribe for e-statements.
The Pop-up Message appears. ('Unsubscribe to E-statements - You will stop receiving monthly statements for your card <; Number in masked format> by email at <User's email address >)
(2) Click **Unsubscribe** if users wish to stop receiving monthly statements on registered email address.
(3) Click **Proceed to** Unsubscribe. The success message of request submission appears.

10.2 Request Statement

For more information on Request Statement, refer **Request Statement** transaction.

10.3 Pre-generated Statement

Pre-generated statements are statements that have been generated by the system for an account in the past. Through this option, the user can view statements that have been generated in the past.

How to reach here:

Dashboard > My Accounts > Term Deposits > View Statement > Pre-Generated Statement
OR
Toggle Menu > Accounts > Term Deposits > View Statement > Pre-generated Statement

Pre-generated Statement
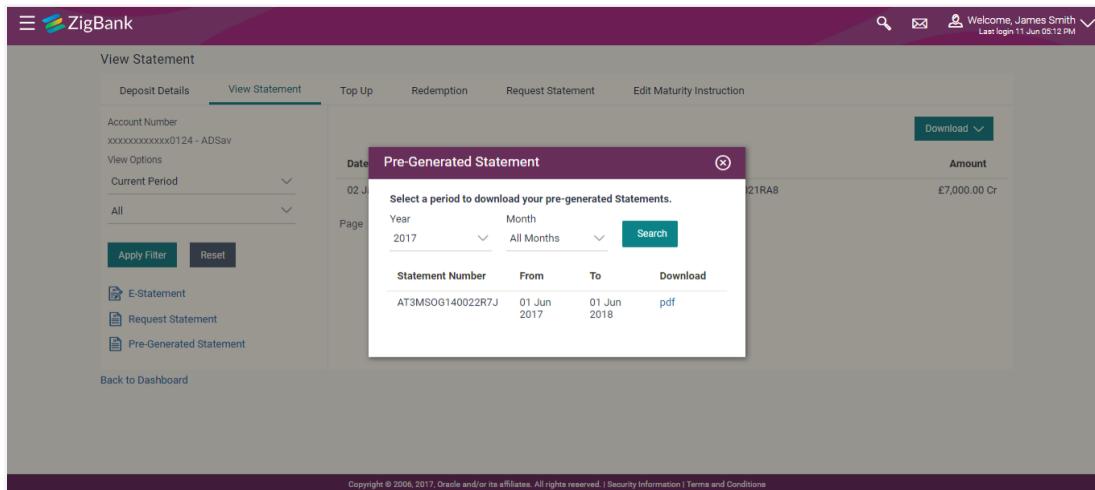
Field Description

Field Name	Description
Period Selection	
Year	The customer is required select a year as the first step in selecting a period.
Month	The customer is required to specify the month, after having specified a year, so as to be displayed the statements generated for that particular month of the defined year.
Statement Records	
Statement Number	Statement reference number.
From	Start date of the date period for which the statement is generated.
To	End date of the date period for which the statement is generated.

Field Name	Description
Download	Click the link to download the specific statement.

To download pre-generated statements:

1. From the **Period** lists, select the desired year and month to be displayed all the statements generated within that period.

2. Click **Search** to be displayed all statements generated within the specified period.

3. Click on the link (.pdf) available against any statement record to **Save / Print** that particular statement.

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11. Request Statement

At times, a customer might require the physical copy of a deposit account statement for a certain period. The request statement feature enables customers to request the bank for a physical copy of a deposit account statement for a specific period. This physical copy will be mailed to the user's address registered with the bank.

How to reach here:

Dashboard > Toggle Menu > Accounts > Term Deposits > Request Statement

Request Statement

Field Description

Field Name	Description
Select Account Number	Select the account number for which statement has to be requested along with the account nickname, if defined. For more information on Account Nickname, refer Account Nickname. **Note:** If this screen is navigated to from the Term Deposits widget after having selected the View Statement option against a specific deposit account, that deposit account number is defaulted in this field.
Balance	The balance in the account in the account currency.
From Date	The customer is required to specify the start date from which the deposit account statement is required.

Field Name	Description
To Date	The customer is required to specify the date until when the statement is required.

To request physical statement:

1. From the Select **Account Number** list, select the appropriate deposit account for which you want to view the statement.

2. This step is required only if this screen has been navigated to from the Toggle Menu.

3. From the **From Date** list, select the start date of the deposit account statement.

4. From the **To Date** list, select the end date of the deposit account statement.

5. Click **Submit**.
   OR
   Click **Cancel** to cancel the transaction.
   OR
   Click **Back To Dashboard** link to navigate back to 'Dashboard'.

6. The **Review** screen appears. Verify the details and click **Confirm**.
   OR
   Click **Back** to make changes if any. User is directed to **Request Statement** screen with values in editable form.
   OR
   Click **Cancel** to cancel the transaction.

7. The success message of **Request Statement** appears along with the transaction reference number.
   Click **Go to Dashboard**, link to navigate to the dashboard.
   OR
   Click **Go To Account Details** link to view the deposit details.

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12. Deposit Calculator

The Term Deposit calculator gives an indication to the customer about the amount that the customer can acquire at maturity, if a specific amount is invested in term deposits at the bank for a fixed period of time. The system calculates the total amount of the term deposit at the end of maturity period. The Customer can choose a term deposit product that suits their needs best among all the deposit products available with the bank.

Note: This Term Deposit calculator is available only for conventional term deposit calculations.

13. Account Nickname

User can assign their own description or name to all of their individual savings, checking, term deposit, and loan and finance accounts. User's nickname is the unique ID. Nicknames will be displayed on various transactions instead of the standard account description. This option also allows user to modify or delete the nickname whenever required.

To add nickname to account:

1. Click ⊕ Add Nickname , to add nickname to an account.

2. In the **ADD Nickname** field, enter the nickname you want to use.

Add Nickname- Example

Field Description

Field Name	Description
Add Nickname	The user specific description or name to all of CASA/ TD/ Loan and Finance accounts which will be displayed instead of the standard account description.

3. Click ⊟ to save your changes.
   Nicknames will be displayed on various transactions instead of the standard account description.

To edit / delete nickname to account:

Add Nickname - Edit/ Delete

4. Click ✏, to modify nickname.
   OR

   Click ⊟ to save your updates.
   OR

   Click ✕ , to delete nickname.

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FAQ

2. What is advantage of assigning a nickname to an account?

You can personalize your account by giving it a nickname. This way you will be able to easily identify it when viewing account summary.

3. Can I modify the term deposit details?

Yes, you can modify the maturity instructions defined for your term deposit as well as top up the deposit amount. Both these options are provided on the Term Deposit Details screen.

4. What happens to my term deposit at maturity?

This will depend on the maturity instructions defined by you at the time the deposit was opened. Based on your selection at that point, at the time of maturity, the deposit would either be renewed or the amount will get credited to a specified account. If the funds are to be withdrawn at maturity, you can provide the details of the account to which the maturity proceeds are to be credited.

5. Can I add funds to my term deposit?

If the term deposit product has a facility for top up, then an option will be provided to add funds into the term deposit. The maximum amount with which you can top up the deposit will be defined by the bank and displayed on the top up page.

6. Can I redeem the term deposit before the maturity date?

Yes, depending on the bank's offerings, it is possible to redeem the term deposit amount either partially or fully before the maturity date.

7. Can the maturity amount be credited into my account held with another bank?

Yes, it is possible to setup instructions to credit the maturity amount into another bank account.